

# NSI Gold Cat II Alarm Receiving Centre (ARC)

Reassurance, 24/7/365 days a year



## Overview

High quality, reliable CCTV and alarm monitoring is a proven method of keeping your premises or land secure. Combined with other security measures such as security and intruder alarm systems and anti-theft devices, remote monitoring inserts the experienced human element into your business security – giving you expert security enforcement to protect your assets at the moment it is needed.

Our NSI Gold Cat II Alarm Receiving Centre (ARC) is accredited to Gold Standard, the very highest level, by the UK's National Security Inspectorate. This means we excel in meeting several criteria, including an experienced senior management team, contract conditions and operation of a Quality Management System. We maintain this standard through regular independent audits.

The centre is manned 24/7/365 days a year to deliver protection around the clock. We initiate rapid response protocols to security alarms, CCTV monitoring and fire alarm systems regardless of location, nationwide.

When an activation signal is sent to our monitoring centre from an alarm or CCTV system, it is immediately checked and filtered for false activations that are neither crime related nor caused by genuine intrusions or fires. In the event of a confirmed signal, the police, other relevant emergency services, or security guard patrols will immediately be contacted and deployed if necessary, on your behalf.



Alarm monitoring & handling



## Features & benefits

- ✓ 24/7/365 days a year protection
- ✓ Monitoring can be installed for temporary or permanent use
- ✓ Minimise the risk of costly security breaches
- ✓ All CCTV footage is recorded and securely transmitted in real-time
- ✓ Footage and alerts can be instantly notified to the key stakeholder
- ✓ Bespoke targeted surveillance
- ✓ Timed monitoring

## Applications

Our state-of-the-art monitoring centre can provide a rapid response to breaches in security including:

- Security alarm monitoring
- Fire detection and prevention
- Bespoke site monitoring
- Environmental damage prevention
- Panic alarm monitoring
- Lone worker protection devices
- Keyholding services
- Emergency call handling
- Wireless intruder alarms monitoring
- Personal attack system monitoring



## NSI Gold Cat II Alarm Receiving Centre (ARC)

### Features & benefits

- 24/7/365 days a year protection for complete peace of mind, your premises are under careful watch by professionals.
- Monitoring can be installed for temporary or permanent use across a broad range of industries and applications.
- Minimise the risk of costly security breaches and associated downtime, managing insurance claims and the stress and working hours required to recover.
- All CCTV footage is recorded and securely transmitted in real-time.
- Footage and alerts can be instantly notified to the key stakeholder, with response protocols implemented according to your commands.
- Bespoke targeted surveillance available during higher risk periods.
- Timed monitoring available to coincide with downtime or site closures.
- Specific surveillance to protect valuable assets and materials.
- Alarm breach investigation by trained security operatives.
- Blue light response notifications.

### CCTV Monitoring

We monitor thousands of CCTV systems, permanent and temporary, across the UK. Aside from being a clear visual deterrent to prevent illegal activity, monitored CCTV adds further protection as audible warnings to intruders can be provided and confirmation of any disturbance can be checked remotely and confirmed instantly. Our CCTV monitoring services are supported by a trained network of security personnel ready to step in when, and even before, your business needs protection.



### Intruder Monitoring

We provide advanced sensors that ensure, whatever the scenario and however remote the property, if any unauthorised entry is attempted, your intruder alarm will be instantly activated and responded to by our team at our Alarm Receiving Centre.



As with our temporary CCTV solution, our wireless detection systems work in connection with our Gold Standard accredited ARC, giving you peace of mind that all alarms and alerts are handled with the same excellent security monitoring as our full, fixed CCTV services.

### Fire Alarm Monitoring

Up to June 2021, fire and rescue services attended over half a million incidents in the UK, according to Home Office statistics. Of all incidents attended, fires accounted for 28 per cent, fire false alarms 40 per cent (and non-fire incidents 31 per cent). There were over 200,000 fire false alarms and a significant number of these, and actual fires occur when commercial buildings are unoccupied.



Ensuring that your commercial property has fire alarm monitoring is one of the only ways you can ensure that the emergency services are correctly informed of a fire.

If your fire alarm system activates out of business hours, who will be notified if you don't have any monitoring in place? Clearway offers 24/7 fire alarm monitoring so you can rest assured that any false alarms will be handled correctly and should there be a fire, the emergency services will be instantly contacted.

**See how we can help you,  
talk to our experts today**

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